

## SECTION 2

### CMS-1500 CLAIM FILING INSTRUCTIONS

The CMS-1500 claim form should be legibly printed by hand or electronically. It may be duplicated if the copy is legible. Medicaid paper claims should be mailed to:

Verizon Information Technologies  
P.O. Box 5600  
Jefferson City, MO 65102

Information about ordering claim forms and provider labels is in Section 3 of the Medicaid *Providers Manual* available at [www.dss.mo.gov/dms](http://www.dss.mo.gov/dms).

**NOTE:** An asterisk (\*) beside field numbers indicates required fields. These fields must be completed or the claim is denied. All other fields should be completed as applicable. Two asterisks (\*\*) beside the field number indicates a field is required in specific situations.

#### Field number and name

#### Instructions for completion

- |      |                                   |   |
|------|-----------------------------------|---|
| 1.   | Type of Health Insurance Coverage | Show the type of health insurance coverage applicable to this claim by checking the appropriate box. For example, if a Medicare claim is being filed, check the Medicare box, if a Medicaid claim is being filed, check the Medicaid box and if the patient has both Medicare and Medicaid, check both boxes. |
| 1a.* | Insured's I.D.                    | Enter the patient's eight-digit Medicaid or MC+ ID number (DCN) as shown on the patient's ID card.  |
| 2.*  | Patient's Name                    | Enter last name, first name, middle initial <i>in this order</i> as it appears on the ID card.  |
| 3.   | Patient's Birth Date              | Enter month, day, and year of birth.  |
|      | Sex                               | Mark appropriate box.   |
| 4.** | Insured's Name                    | If there is individual or group insurance besides Medicaid, enter the name of the primary policyholder. If this field is completed, also complete fields 6, 7, 11, and 13. If no private insurance is involved, leave blank.  |
| 5.   | Patient's Address                 | Enter address and telephone number if   |

- available.
- 6.\*\* Patient's Relationship to Insured Mark appropriate box if there is other insurance. If no private insurance is involved, leave blank.
- 7.\*\* Insured's Address Enter the primary policyholder's address; enter policy-holder's telephone number, if available. If no private insurance is involved, leave blank.
8. Patient Status Leave blank.
- 9.\*\* Other Insured's Name If there is other insurance coverage in addition to the primary policy, enter the secondary policyholder's name. If no private insurance is involved, leave blank. (See Note)(1)
- 9a.\*\* Other Insured's Policy or Group Number Enter the secondary policyholder's Insurance policy number or group number, if the insurance is through a group such as an employer, union, etc. If no private insurance is involved, leave blank. (See Note)(1)
- 9b.\*\* Other Insured's Date of Birth Enter the secondary policyholder's date of birth and mark the appropriate box reflecting the sex of the secondary policyholder. If no private insurance is involved, leave blank. (See Note)(1)
- 9c.\*\* Employer's Name Enter the secondary policyholder's employer name. If no private insurance is involved, leave blank. (See Note)(1)
- 9d.\*\* Insurance Plan Enter the secondary policyholder's insurance plan name. If no private insurance is involved, leave blank.
- If the insurance plan denied payment for the service provided, attach a valid denial from the insurance plan. (See Note)(1)*
- 10a.-10c.\*\* Is Condition Related to: If services on the claim are related to patient's employment, an auto accident or other accident, mark the appropriate box. *If the*

*services are not related to an accident, leave blank. (See Note)(1)*

10d. Reserved for Local Use

May be used for comments/descriptions.

11.\*\* Insured's Policy or Group Number

Enter the primary policyholder's insurance policy number or group number, if the insurance is through a group, such as an employer, union, etc. If no private insurance is involved, leave blank. (See Note)(1)

11a.\*\* Insured's Date of Birth

Enter primary policyholder's date of birth and mark the appropriate box reflecting the sex of the primary policyholder. If no private insurance is involved, leave blank. (See Note)(1)

11b.\*\* Employer's Name

Enter the primary policyholder's employer name. If no private insurance is involved, leave blank. (See Note)(1)

11c.\*\* Insurance Plan Name

Enter the primary policyholder's insurance plan name.

*If the insurance plan denied payment for the service provided, attach a valid denial from the insurance plan. (See Note)(1)*

11d.\*\* Other Health Plan

Indicate whether the patient has a secondary health insurance plan. If so, complete fields 9-9d with the secondary insurance information. (See Note)(1)

12. Patient's Signature

Leave blank.

13. Insured's Signature

This field should be completed only when the patient has another health insurance policy. Obtain the policyholder's or authorized person's signature for assignment of benefits. The signature is necessary to ensure the insurance plan pays any benefits directly to the provider of Medicaid. Payment may otherwise be issued to the policyholder requiring the provider to collect insurance benefits from the policyholder.

- |       |  |  |
|-------|--|--|
| 14.   | Date of Current Illness, Injury or Pregnancy | Leave blank.   |
| 15.   | Date Same/Similar Illness                    | Leave blank.   |
| 16.   | Dates Patient Unable to Work                 | Leave blank.   |
| 17.   | Name of Referring Physician or Other Source  | Leave blank.   |
| 17a.  | I.D. Number of Referring Physician           | Leave blank.   |
| 18.   | Hospitalization Dates                        | Leave blank.   |
| 19.   | Reserved for Local Use                       | Providers may use this field for additional remarks or descriptions.   |
| 20.   | Lab Work Performed Outside Office            | Leave blank.   |
| 21.*  | Diagnosis                                    | Enter the complete ICD-9-CM diagnosis code(s). Enter the primary diagnosis as No. 1, the secondary diagnosis as No. 2, etc.  |
| 22.** | Medicaid Resubmission                        | For timely filing purposes, if this is a resubmitted claim, enter the Internal Control Number (ICN) of the previous related claim.   |
| 23.   | Prior Authorization Number                   | Leave blank.   |
| 24a.* | Date of Service                              | Enter the date of service under "from" in month/day/year format, using a six-digit format. All line items <b>must</b> have a from date. A "to" date is required when billing for DME rental. |
| 24b.* | Place of Service                             | Enter the appropriate place of service code.   |
- 
- |    |                            |
|----|----------------------------|
| 03 | School                     |
| 11 | Office                     |
| 12 | Home                       |
| 13 | Assisted Living Facility   |
| 14 | Group Home                 |
| 20 | Urgent Care Facility       |
| 24 | Ambulatory Surgical Center |
| 31 | Skilled Nursing Facility   |
| 32 | Nursing Facility           |

- 33 Custodial Care Facility
- 34 Hospice
- 49 Independent Clinic
- 50 Federally Qualified Health Center
- 52 Psychiatric Facility – Partial Hospitalization
- 53 Community Mental Health Center
- 54 Intermediate Care Facility/  
Mentally Retarded
- 55 Residential Substance Abuse Treatment Facility
- 56 Psychiatric Residential Treatment Center
- 57 Non-residential Substance Abuse Treatment Facility
- 62 Comprehensive Outpatient Rehabilitation Facility
- 72 Rural Health Clinic
- 99 Other Place of Service

- 24c. Type of Service Leave blank.
- 24d.\* Procedure Code Enter the appropriate HCPCS code and applicable modifier(s) corresponding to the service rendered. (field 19 may be used for remarks or descriptions.)
- 24e.\* Diagnosis Code Enter 1, 2, 3, 4 or the actual diagnosis code(s) from field 21.
- 24f.\* Charges Enter the provider's usual and customary charge for each line item. This should be the total charge if multiple days or units are shown.
- 24g.\* Days or Units Enter the number of days or units of service provided for each detail line. The system automatically plugs a "1" if the field is left blank.
- 24h.\*\* EPSDT/Family Planning If the service is an EPSDT/HCY screening service or referral, enter "E."
- 24i. Emergency Leave blank.
- 24j. COB Leave blank.
- 24k Performing Provider Number Leave Blank

- |       |                                |   |
|-------|--------------------------------|---|
| 25.   | SS#/Fed. Tax ID                | Leave blank.  |
| 26.   | Patient Account Number         | For the provider's own information, a maximum of 12 alpha and/or numeric characters may be entered here.  |
| 27.   | Assignment                     | Not required on Medicaid claims.  |
| 28.*  | Total Charge                   | Enter the sum of the line item charges.   |
| 29.** | Amount Paid                    | Enter the total amount received by all other insurance resources. <b>Previous Medicaid payments, Medicare payments, cost sharing and co-pay amounts are <i>not</i> to be entered in this field.</b> |
| 30.   | Balance Due                    | Enter the difference between the total charge (field 28) and the insurance amount paid (field 29).  |
| 31.   | Provider Signature             | Not Required.   |
| 32.** | Name and Address of Facility   | If the equipment and/or supplies were delivered in a facility other than the home or office, enter the name and location of the facility.   |
| 33.*  | Provider Name/ Number /Address | Affix the provider label or write or type the information <b>exactly</b> as it appears on the label.  |
- \* These fields are mandatory on all CMS-1500 claim form.
- \*\* These fields are mandatory only in specific situations, as described.
- (1) NOTE: This field is for private insurance information only. If no private insurance is involved **leave blank**. If Medicare, Medicaid, employers name or other information appears in this field, the claim will deny. See Section 5 of the Medicaid *Provider's Manual* for further TPL (Third Party Liability) information.

PLEASE  
DO NOT  
STAPLE  
IN THIS  
AREA

APPROVED OMB 0938-0008

CARRIER

PATIENT AND INSURED INFORMATION

PHYSICIAN OR SUPPLIER INFORMATION

HEALTH INSURANCE CLAIM FORM									
<div style="display: flex; justify-content: space-between;"> <div> <p>1. MEDICARE <input type="checkbox"/> MEDICAID <input type="checkbox"/> CHAMPUS <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN (SSN or ID) <input type="checkbox"/> FECA (SSN) <input type="checkbox"/> OTHER <input type="checkbox"/></p> <p>2. PATIENT'S NAME (Last Name, First Name, Middle Initial)</p> <p>3. PATIENT'S BIRTH DATE (MM/DD/YY) SEX <input type="checkbox"/> M <input type="checkbox"/> F</p> <p>4. INSURED'S NAME (Last Name, First Name, Middle Initial)</p> <p>5. PATIENT'S ADDRESS (No., Street)</p> <p>6. PATIENT RELATIONSHIP TO INSURED Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/></p> <p>7. INSURED'S ADDRESS (No., Street)</p> <p>8. PATIENT STATUS Single <input type="checkbox"/> Married <input type="checkbox"/> Other <input type="checkbox"/> Employed <input type="checkbox"/> Full-Time <input type="checkbox"/> Part-Time <input type="checkbox"/> Student <input type="checkbox"/></p> <p>9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)</p> <p>10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT (CURRENT OR PREVIOUS) <input type="checkbox"/> YES <input type="checkbox"/> NO b. AUTO ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO c. OTHER ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO d. RESERVED FOR LOCAL USE</p> <p>11. INSURED'S POLICY GROUP OR FECA NUMBER</p> <p>12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE (I authorize the release of any information to process this claim. I also request payment of government benefits either to myself or to a beneficiary as described below.)</p> <p>13. AUTHORIZED PERSON'S SIGNATURE (I authorize the release of any information to process this claim. I also request payment of government benefits either to myself or to a beneficiary as described below.)</p> <p>14. DATE OF CURRENT ILLNESS (First symptom) OR INJURY (Accident) OR PREGNANCY (LMP) (MM/DD/YY)</p> <p>15. DATE PATIENT UNABLE TO WORK IN CURRENT OCCUPATION (FROM MM/DD/YY TO MM/DD/YY)</p> <p>16. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES (FROM MM/DD/YY TO MM/DD/YY)</p> <p>17. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE</p> <p>18. OUTSIDE LAB? <input type="checkbox"/> YES <input type="checkbox"/> NO \$ CHARGES</p> <p>19. MEDICAL RESUBMISSION CODE ORIGINAL REF. NO.</p> <p>20. PRIOR AUTHORIZATION NUMBER</p> </div> <div> <p>21. SIGNATURE OF PHYSICIAN OR SUPPLIER (I certify that the statements on the reverse apply to this bill and are made a part thereof.)</p> <p>22. NAME AND ADDRESS OF FACILITY WHERE SERVICES WERE RENDERED (If other than home or office)</p> <p>23. PHYSICIAN'S SUPPLIER'S BILLING NAME, ADDRESS, ZIP CODE &amp; PHONE #</p> </div> </div>									
<p>24. DATE(S) OF SERVICE (From MM/DD/YY To MM/DD/YY)</p> <p>25. PLACE OF SERVICE (Place of Service)</p> <p>26. TYPE OF SERVICE (Type of Service)</p> <p>27. DIAGNOSIS CODE (Diagnosis Code)</p> <p>28. \$ CHARGES (Days or Units, Family Plan, EMO, COB)</p> <p>29. RESERVED FOR LOCAL USE</p>									
<p>29. FEDERAL TAX ID NUMBER SSN EIN</p> <p>30. PATIENT'S ACCOUNT NO.</p> <p>31. ACCEPT ASSIGNMENT? (For govt. claims, see back) <input type="checkbox"/> YES <input type="checkbox"/> NO</p> <p>32. TOTAL CHARGE \$</p> <p>33. AMOUNT PAID \$</p> <p>34. BALANCE DUE \$</p>									

(APPROVED BY AMA COUNCIL, ON MEDICAL SERVICE 8/96)

PLEASE PRINT OR TYPE

FORM HCFA-1500 (12-90)  
FORM OWCP-1500 FORM RRB-1500